

VENTCROFT LTD

Manufacturing Global Life Safety



Quality Policy

Ventcroft Limited commits to maintain and improve its service to its customers in the Design, Development, Manufacture and Supply of Fire Performance Cables. This will be achieved by:

- Means of formal quality programmes and standards of performance which permit the Company's services and systems to meet the requirements of ISO 9001 as they relate to the Company's operations and the specific needs of its Customers and interested parties.
- Maintaining and continually improving all quality activities which control or influence the quality and conformity of our products and affect customer satisfaction.
- Through formal procedures and processes that clearly define and enable compliance with all applicable requirements
- Conduct and communication of improvement programmes, activities and controls, including any statutory and regulatory requirements within an environment which in itself promotes the conditions required to fulfil these requirements.
- Commitment, support and involvement at all levels of the quality management system by the top management of Ventcroft Limited. Top management accept overall responsibility and accountability for establishing, implementing and maintaining the quality management system.
- Ensuring the ongoing competence of employees by the provision of training, which will enhance the quality and integrity of the Company's operations. To ensure that the Company's objectives and the associated responsibilities are understood and fulfilled at all levels.
- To positively contribute to the quality effort by meaningful and timely feedback as structured within the quality management system. This Quality Policy and Improvement Objectives are to be monitored at the Management Review for ongoing suitability and during internal and third-party audits.

Karen Jones
Financial Director

Ian Rotheram
Technical Director

Andrew Groves
Operation Director

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